



Annual Report 2017

The main focus of notifications this year seems to have been cybercrime and scam advice. There have also been some problems with theft from boats especially engines, and beach huts including the Harbour Masters hut. Some theft from the village, mainly petty theft from cars. In September Lewis Culf was broken into and several tools stolen. Other nearby properties were also searched but nothing appeared to be taken other than a wheelbarrow that was probably

used to remove the tools across the field to a waiting van as this was later recovered from the field.

In December 2016 the paper deliverer also had his car stolen and was attacked whilst doing his round at 5.30 in the morning. It was found later burnt out in Nacton where another vehicle was stolen. Police gave chase and this second car crashed on the A14 and the driver fled into nearby fields.

Just recently in March, there was a spate of thefts from a number of Sports facilities including Seckford and Waldringfield Golf Clubs. Brightwell Barns Coffee Shop was also broken into at the same time. Small amounts of cash were stolen and the tills interfered with.

There are links with more advice on the Neighbourhood Watch page of the village website.

<http://waldringfield.onesuffolk.net/our-village/neighbourhood-watch/#scam>

To sign up for Waldringfield Neighbourhood Watch notifications please email

waldringfieldnw@yahoo.co.uk stating your name and address.#

BT has launched a new free service to all its landline customers to block nuisance phone calls.

BT Call Protect is a call diverting service to prevent nuisance calls and is available for free to all existing and new BT home landline customers.

The service is the first of its kind in the UK and it could see up to 30 million nuisance calls a week automatically diverted before they reach customers (half of these calls coming from personal accident claims and PPI companies alone)

To activate the free service call 0800 389 1572 from your BT landline or sign up via BT's Call Protect webpage: www.bt.com/callprotect

Once you sign up, it can take up to 24 hours for Call Protect to start working.

Boatwatch scheme

The scheme operates locally to help recover lost or stolen boats and outboards There is still an ongoing issue of outboards being targeted and the Police use this information in the event of it going missing to pass the information on as quickly as possible to other areas in an effort to make it more difficult to move the items on.

Please consider signing up asap and passing back directly to Stephen Badderley (details below).

There have been a number of outboards in particular being stolen over the last few months.

Attached (see below) is the form for Boatwatch. Any completed forms can be emailed to Stephen Badderley Stephen.Baddeley@suffolk.pnn.police.uk or sent in the post to the Police station.

Report fraud and internet crime

You can report fraud or internet crime using our online reporting service any time of the day or night; the service enables you to both report a fraud and find help and support. We also provide help and advice over the phone through the Action Fraud contact centre. You can talk to our fraud and internet crime specialists by calling 0300 123 2040.

Visit www.actionfraud.police.uk for more information.

Protect Yourself from Bogus Websites

Fraudsters are setting up high specification websites advertising various electrical goods and domestic appliances. These goods are below market value and do not exist. The website will state you can pay via card; however when the purchaser goes to pay, this option is not available and the payment must be made via bank transfer.

The fraudster entices the purchaser and reassures them it is a legitimate purchase by using the widely recognised Trusted Shop Trustmark. They then use the Trustmark fraudulently and provide a link on the bogus electrical website to another bogus website (which purports to be Trusted Shops). This website shows a fake certificate purporting to be from Trusted Shops and provides thousands of reviews for the bogus electrical website. These reviews are all fraudulent. The website has not been certified by Trusted Shops and therefore the purchaser is not covered by the Trusted Shop money-back guarantee.

Protect yourself:

- Check the authenticity of the website before making any purchases. Conduct a 'Who.is' search on the website which will identify when the website has been created- Be wary of newly formed domains. You can conduct this search using the following website – <https://who.is/>
- Conduct online research in relation to the website, company name and the business address provided to identify any poor feedback or possible irregularities.
- Check the Trusted Shops Facebook page where warnings about websites using their Trustmark are published. If you are in doubt about the legitimacy of a Trustmark then you can contact Trusted Shops on 0203 364 5906 or by email service@trustedshops.co.uk. They will confirm whether they have certified that website.
- Payments made via bank transfer are not protected should you not receive the item. Therefore always try to make the payment via PayPal or a credit card where you have some payment cover should you not receive your product.
- If the item advertised seems too good to be true, then it probably is.

Newsletters and local crime information

Police Connect is a messaging service connecting you to the very latest policing news for your area via e-mail, text or phone.

There is no charge for this service - all messages you receive are free.

Where can I get information and news on crimes, scams and issues affecting my community?

We suggest that you sign up sign up for news and bulletins via the sources detailed below.

- **Police Connect**
Police Connect is a messaging service connecting you to the very latest policing news

for your area via e-mail, text or phone. You can register to receive information about the issues that most matter to you and be among the first to be alerted by police in the case of an emergency affecting your area. Police Connect messages will be more targeted and timely, therefore more effective.

There is no charge for this service - all messages you receive are **free**.

Police Connect replaced Police Direct last year and subscribers to Police Direct were not automatically transferred to Police Connect, which means people need to sign up again, if they have not already done so. There are 2 ways that people can subscribe:

Go to the [Police Connect](#) web page on the Constabulary website, and sign up on line.

Help us keep our communities safe by reporting any suspicious activity.

Please use the following link to pass useful information to Suffolk Police about any incident.

<https://www.suffolk.police.uk/contact-us/report-something/report-crime>

DO NOT USE THIS LINK IN AN EMERGENCY OR IN A SITUATION THAT REQUIRES AN IMMEDIATE POLICE RESPONSE WHEN YOU SHOULD RING 999.

To report information anonymously on any crime, contact Crimestoppers on 0800 555 111.

Police station opening hours

As Suffolk Police move closer towards implementing the new local policing model on 4 April 2016, some front counters at police stations across the county will have reduced opening hours over the coming weeks.

As part of the Suffolk Local Policing review, from 4 April 2016, front counters at police stations in Ipswich, Bury St Edmunds and Lowestoft will be open to the public and the remainder will close. All police stations will remain operational with local officers working from these bases and patrolling within communities. Police will still be available 24/7 via the intercoms provided outside all police stations.

A number of front counter staff are being redeployed throughout the organisation, meaning some front counters may on occasion work to reduced hours. Daily opening hours can be confirmed by ringing 101. Police can be contacted at any time in an emergency on 999 or on 101 for non-urgent matters.

From 4th April 2016, police stations can be visited in: Ipswich, Bury St Edmunds and Lowestoft. These front counters will be open Monday- Friday 9-5 and Saturday 10-6.

Full information on the Suffolk Local Policing Review can be accessed [here](#)

Suffolk Police Website

Go to www.suffolk.police.uk

The website has current news, appeals and details of your Safer Neighbourhood Team (SNT). You can also follow Suffolk Police on Facebook and Twitter

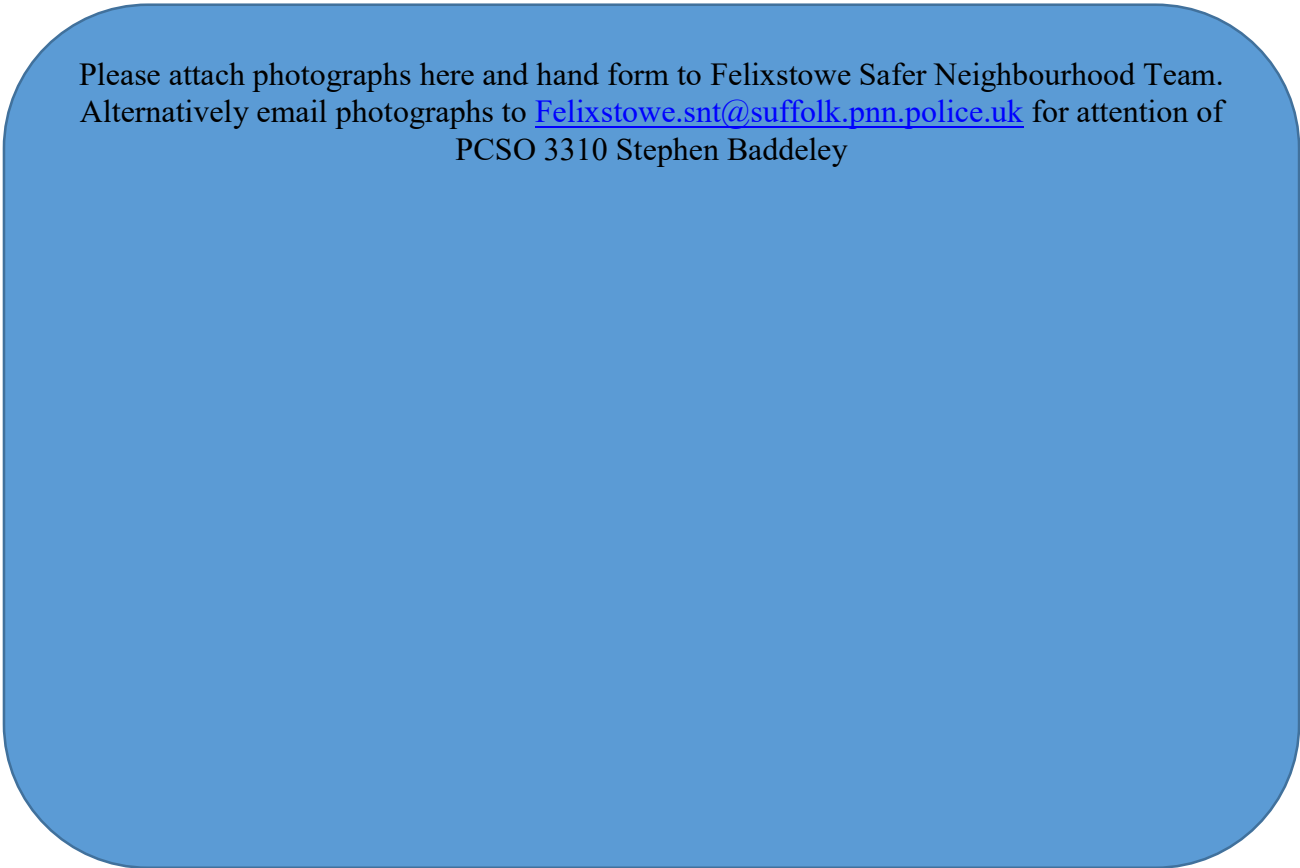
Felixstowe and District Safer Neighbourhood Team Information

To speak with an Officer with the above SNT ~ telephone 101*

E-mail ~ felixstowe.snt@suffolk.pnn.police.uk

Vessel / Outboard Engine date Recording Form

Name								
Address								
Post Code								
Contact Nos.								
Email								
Vessel Name								
Affiliated Club								
Style	Yacht		Sailing Dinghy		Rowing Dinghy		Motor Boat	
Type/ Make								
Model/ Identifier								
Berth/ Buoy No.								
Colour – Hull			Colour 2 (if applicable)					
Colour – Topsides			Colour 2(if applicable)					
Outboard Engine Make								
Model								
Serial Number								
BHP								
Cowling Colour 1			Cowling Colour 2					
Value								
Other Identifying Marks Free text description								
Locker Number 1			Locker Number 2					
Existing Tracking Device	Yes		No					
Tracker Company								
Contact Number								
Code/ Identifying No.								
Other crime Prevention details free text								



Please attach photographs here and hand form to Felixstowe Safer Neighbourhood Team. Alternatively email photographs to Felixstowe.snt@suffolk.pnn.police.uk for attention of PCSO 3310 Stephen Baddeley

To assist in maintaining an accurate record of your data, please inform us of any changes. Suffolk Constabulary will contact you annually to update our records and confirm that you still wish to participate in the scheme.

The information you provide will be used by Suffolk Constabulary for crime prevention purposes and for the administration of the marine watch scheme.

*Should you no longer wish to continue as a member of the scheme, or would like further details, please contact PCSO 3310 Stephen Baddeley at Felixstowe and district Safer Neighbourhood Team through **101**.*

For further details about how we use your information and your rights to access information we hold on you, visit:- www.suffolk.police.uk

Signed.....

Print.....

Date.....